

UST HealthProof: A Bold Vision for Healthcare

Next generation platform-based solution.

At UST HealthProof, we're a trusted, valued partner for health plans and other risk bearing providers. We empower health plans to overcome complex operational challenges and compete in the new evolving market through our customer-centric solutions, driven by state-of-the-art technology, and an integrated ecosystem.

We offer a modern integrated ecosystem of healthcare operations, processes, and products, with inherent scalability, efficiency, and predictable outcomes. Our comprehensive solutions work behind the scenes to manage our customers' complex operations, allowing them to focus on their members' needs and well-being.

We're a global powerhouse with over 4,000 associates worldwide. We're built on the strong foundations of simplicity, honesty and leadership. Our mission is to shake up healthcare, unburden health plans, and ensure that with our support, healthcare reaches all – equitably and effectively.

Who we are

UST HealthProof is guided by a management team with extensive experience and expertise in healthcare, technology and operations.

20+

average years of industry experience

4,000+

associates located across the globe

Who we serve

We serve health plans in the United States with multiple lines of business including Medicare, Medicaid, commercial, individual and self-funded employer plans.

55

Health Plan Clients

6M+

Members Managed

120+

Prebuilt Integration Partners

250+

SOPs & Operational Assets

50+

Implementation Assets



Mission

Shape the future of healthcare by reducing the total cost of care and create better healthcare experiences for all.



Strategy

With a customer-centric approach to reduce the cost of ownership, we provide platform-based, **configurable** solutions. This results in efficient, digital-based core administration processes for predictable operating costs.



Goal

Provide best-of-breed, **scalable and turnkey** solutions that address all critical pain points for our payer customers so they can focus on optimizing care of their members.

UST HealthProof addresses growing and complex challenges for health plans related to core administration and clinical operations across all lines of business, providing clients up to **30% in average operational cost savings**

	Line of Business	Solution
BPaaS	Commercial ACA Medicare Advantage D-SNP Medicaid	End-to-End Ecosystem
Core Administration (available outside of BPaaS)	Commercial ACA Medicare Advantage D-SNP Medicaid Provider Organization	Enrollment Plus™ Engagement Plus™ Integration Plus™ WorkFlow Plus™
Risk Adjustment	ACA Medicare Advantage D-SNP Provider Organization	<p>Prospective Risk Adjustment Programs</p> <ul style="list-style-type: none"> On site provider engagement Electronic and remote provider engagement Encounter Submissions Reporting and Analytics <p>Retrospective Risk Adjustment Programs</p> <ul style="list-style-type: none"> Analytics and Reporting Chart Retrieval Review and Coding Submissions Risk Mitigation and Audit Support Consulting
Quality	Commercial ACA Medicare Advantage D-SNP Medicaid Provider Organization	Stars Consulting Quality360™ HEDIS® Platform [NCQA certified]

About HealthProof

We streamline health care operations with trusted solutions, ensuring our customers meet their strategic objectives and prioritize member well-being.

HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

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